

# THE CLOSET

## CONSIGNMENT AGREEMENT 2025

Thank you for choosing to consign with us. Please read and complete this form carefully before returning your Thrift Bags. Please be sure to place this form inside your Thrift Bags or alternatively complete the online form which may be found on your account dashboard.

### WE ACCEPT

- New or near new women's clothing
- New or near new women's shoes
- New or near new women's activewear
- Intimate wear (must be new with tags and protective liners intact)
- New or near new women's accessories (bags, wallets, clutches, hats and belts)
- Branded jewellery (necklaces, bracelets, new with tags earrings, sunglasses and watches)

**We only accept mid-priced, premium and designer brands. Due to quality, ethical and environmental concerns, fast fashion items will be rejected, even if they are new with tags. Please refer to the list of brands that we do not accept.**

### QUALITY STANDARDS

We will not accept any items that:

- Show signs of wear; stained, dirty, or faded
- Smell dusty, mouldy, of smoke or perfume
- are ripped, stretched or have pulled or dangling threads
- Items that have been altered after purchasing
- Shoes that are dirty, scuffed and appear obviously worn
- Outdated styles (except authentic designer vintage items)
- Clothing displaying inappropriate or offensive messaging (language and/ or images)
- Any form of slippers, hair accessories, work uniforms or costumes
- Home-made items
- Items with brand or size tags removed
- Fake or counterfeit items.
- Items obtained illegally
- That are older than 3 years (excludes genuine vintage pieces)

**Please ensure your clothing is freshly laundered or dry cleaned before you send them to us. We are not equipped with laundry facilities, so anything that requires laundering will be rejected. Items that are new with tags do not need to be laundered if they present in a brand new and unworn state and there are no apparent odours. Similarly, shoes, handbags and accessories must be cleaned before sending.**

For detailed instructions on how to complete the consignment process, please refer to our Seller's Guide:

[Seller's Guide](#)

# TERMS & CONDITIONS



## Listing Products

The Closet will determine the initial listing price for consigned items at its sole discretion. If items don't sell within 9 weeks of listing, The Closet may reduce the price at its discretion. For items that remain unsold after 12 weeks, you may request their return at \$5 per item—but only if you selected this option on your consignment form.

The Closet reserves the right to de-list, relist, sell to recoup costs, or donate any unsold items that haven't been returned to you after 16 weeks. No payout will be provided in these instances. After processing, items cannot be returned until the initial 12-week listing period ends. You'll be responsible for postage costs for any items you've indicated for return on your consignment form should you require The Closet to return these items to you.

## Rejected Items

The Closet reserves the right to reject any items that do not comply with the listing requirements stated on both the Consignment Form and the Seller's Guide at its sole discretion. Rejected items will either be returned to you (at the cost of \$5 per item) or donated to a charity of the Closet's choosing. You may select which option you prefer on your Consignment Agreement. If neither option is selected, any rejected items will be donated.

## Payouts

Your payout is a percentage of The Closet's listing price. The percentage increases with higher listing prices and is subject to change. The adjacent table shows the percentage you'll receive for each item sold. All sale prices include GST.

Payments are made monthly and include all items sold during that month. Payouts will be reduced if items are sold at a discount—either because they've been listed for more than 9 weeks or are part of a promotion or sale. These price adjustments may occur without notice.

Selling Price (incl. GST.)	Payout Percentage
<b>Under \$30</b>	10%
<b>\$30 - \$49.99</b>	20%
<b>\$50 - \$99.99</b>	35%
<b>\$100 - \$199.99</b>	55%
<b>\$200+</b>	65%

# BRANDS WE DON'T ACCEPT



Below is a list of brands that we no longer will be accepting due to ethical, environmental and quality reasons. Please don't send us these brands as they will automatically be rejected. This list is subject to change without notice.

<b>&amp;</b>	&Me, & Other Stories
<b>A</b>	Abercrombie & Fitch, Abi & Joseph, Active & Co, Alannah Hill, Aldi, Allgood, Alive Girl, All in Motion, Ally Fashion, Amazon, Angel Biba, Anko, Anthropologie, ARKET, AS Colour, ASOS, Atmos & Here, Auden, Autograph, Avella, Avocado
<b>B</b>	Banana Republic, Bardot, Basque, Beginning Boutique, Ben Sherman, Bershka, Best & Less, Bettina Liano, Betts, Big W, Billabong, Billy J Boutique, Biz Collection, Black Friday, Black Milk, Bluejuice, Boohoo, Bonds, Brandy Melville
<b>C</b>	Calli, Campri, Capture, Caroline Morgan, Cheap Monday, Chicabooti, Cider, Circuit, Clothing&Co, Colette, Collusion, Cooper St, Cotton On, City Chic, Crossroads
<b>D</b>	Dangerfield, Danii Minogue, Dazie, Decjuba, Diana Ferrari, DKNY, Doll Deluxe, Dorothy Perkins, Dotti
<b>E</b>	Ebby & I, Edikted, Edited, Elwood, Emerge, Emerson, Esprit, Everlast
<b>F</b>	Factorie, Fashion Nova, Feme Luxe, Fila, First Muse, Forcast, Forever 21, Forever New, Fortunate One, Free People, French Connection, F&F
<b>G</b>	G-Star, Gap, Garage, Gery Weber, Ghanda, Glassons, Grace & Co, Guess
<b>H</b>	Harris Scarfe, Hello Molly, Here Comes the Sun, H&M, Hollister, Hot Options, Hot Topic
<b>I</b>	I AM GIA, Indikah, Industrie, Into Fashion, It's Now Cool, Ishka
<b>J</b>	J. Crew, Jacqui E, JAG, Jay Jays, Jeanswest, JGR & STN, Jigsaw, Joseph Ribkoff, Jump, Just Jeans
<b>K</b>	Kangol, Katies, Karen Millen, Keepsake, Kmart, Knight Angel, Kookai
<b>L</b>	LA Gear, Ladakh, Leona Edmiston, Lily Loves, Lioness, Little Party Dress, Liz Jordan, Lonsdale, Lovers, Love Bonito, Lowes, LTS

# BRANDS WE DON'T ACCEPT (CONT.)



<b>M</b>	Madewell, Mango, Marks & Spencer, Massimo Dutti, Meshki, Metalicus, Millers, Minkpink, Miss Shop, Missguided, Missunderstood, Miss Firori, Miss Selfridge, Mix, M.N.G, Mollini, Monki, Mooloola, Motel, MOTF, Muji, M&Co
<b>N</b>	Nasty Girl, New Chic, New Look, Next, Nobody's Child, Noni B, Now
<b>O</b>	Oasis, Oh Polly, Ojay, Old Navy, Only
<b>P</b>	PacSun, Paper Heart, Paper Scissors, Peppermayo, Petal & Pup, Pink Diamond, Piper, Pretty Little Thing, PQ Collection, Preview, Primark, Princess Polly, Pull & Bear
<b>Q</b>	Quicksilver
<b>R</b>	Reclaimed Vintage, Regatta, Review, Revolve, Ripcurl, River Island, Rivers, Rockmans, Romwe, Roxy, Rubi
<b>S</b>	Sabo Skirt, Seduce, SES, Sass, Shareen, Shein, Showpo, Silver Wishes, SNDYS, Sportsgirl, Stradivarius, Stella, Stussy, Sunnygirl, Superdry, Supre, Sussan, Suzanne Grae
<b>T</b>	Talbots, Target, Target Essentials, Teaberry, TEMT, Temu, That's So Fetch, The 1964 Denim Company, Thrills, Tirelli, TK Maxx, Tokito, Topshop
<b>U</b>	Uniqlo, Urban Outfitters
<b>V</b>	Valleygirl and Miss Valley, Victoria's Secret, Vrg Grl,
<b>W</b>	W.Lane, Wayne Cooper, Wavezone, Whitefox, Wish
<b>Z</b>	Zaful, Zara, Zeitgeist

# TERMS & CONDITIONS



## Returned Items

If a purchasing customer returns an item to us and payment for the item has already been made to you, the item will become the property of The Closet to deal with as it wishes.

## Seller's Guarantee

Unless otherwise specified, you guarantee authenticity of consigned goods and indemnify The Closet of any damages, fees, and costs that may occur, including return of buyer's purchase price, as a result of items not being authentic. Items of fake branding will be destroyed. Additionally, you warrant legal ownership of all items free of any liens and encumbrances.

The Closet will not be liable for any damages or loss of your items, regardless of who caused the loss or damage.

---

**By signing below, you indicate acceptance of our terms and conditions as set out in our Selling Guide and in the Consignment Agreement:**

**Full Name:**

**Signature:**

**Date:**

# CONSIGNMENT FORM



Please complete the form below and include this, along with your signed Consignment Agreement in your Thrift Bags.

PERSONAL DETAILS

Full Name:

Email:

Phone:

BANK DETAILS

Bank Account Number:

BSB:

ADDRESS

Street Address:

Suburb:

State:

Postcode:

UNSOLD ITEMS

**If my consignment items do not sell, I would like The Closet to:**

Return my items  
at my cost:

☐

Donate my items  
to charity:

☐

REJECTED ITEMS

**If my consignment items are rejected, I would like The Closet to:**

Return my items  
at my cost:

☐

Donate my items  
to charity:

☐

**LIST YOUR ITEMS ON THE NEXT PAGE.**

## CONSIGNMENT ITEMS

[illegible]

## CONSIGNMENT ITEMS

[illegible]